



Cork City Council
Comhairle Cathrach Chorcaí

CITY NEWS

Autumn 2005 Issue 1 www.corkcity.ie info@corkcity.ie Tel: 021 4966222

Mission Statement: We will be a responsive and innovative local authority, central to improving the quality of life within Cork and taking the lead role in meeting the needs of our communities

Welcome to the New City News. This is a publication by Cork City Council which is distributed to every household in the city as part of our ongoing commitment to inform the public of the services available to them from Cork City Council and the work we do on your behalf.



Main Drainage Works Complete

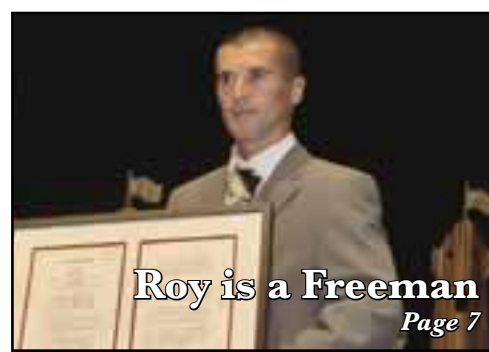
The Cork Main Drainage scheme is finally at an end following many years of planning and extensive works. Since the beginning of 2004 the necessary pipework and pumping systems are in place to convey the city's sewerage, and also flows from the Douglas area of the county to the new Treatment Plant at Carrigrennan, Little Island. The Treatment Plant is fully operational, and passed from the construction phase of the contract to the operational phase in August 2004. A very high quality effluent is being achieved, far in excess

of what is required under the EU Wastewater Directive. The improvement of water quality is already apparent.

The Cork Main Drainage Scheme comprised of 22 separate contracts, each falling into one of four areas:

- City Centre Drainage
- Link Pipes and pumping stations from City to Treatment Plant
- A collection system for the Lower Glanmire Road and Tivoli areas
- Treatment Plant and Little Island

continued on page 2



Roy is a Freeman
Page 7



2005 Opening Ceremony



Cabinet meet in City Hall



Ceilí Mór
Page 6



Page 9



**Park & Ride
Park by Phone**
Page 12

Lee Swim revived

The Lee Swim was re-launched on 20th August as part of the celebrations of Cork 2005 European Capital of Culture. Following this year's swim it is planned to hold it annually.

The event was an annual event in the city for many years from 1914. The last race was held in 1942 in an old part of the river. After that the race was moved downstream (due to water quality) to Monkstown. The race has not been held since 1987.

This year, with the Main Drainage Scheme fully completed, the event is back in the city centre. The race started at The Distillery, North Mall at 4.00 p.m. and swimmers swam downstream to Horgans Quay and then turned upstream

and swam the South channel as far as the Clarion Hotel. The total distance was 2,000 metres. The youngest swimmer was 14 and the oldest 73.

The event was organised by The Cork Masters Swimming Club and sponsored by The Evening Echo and Vibes & Scribes.

It would not have been possible but for the co-operation of Agencies ie. An Garda Síochána, Cork City Fire Brigade, Civil Defence, Roimn Cosanta, Cork City Council, St. John's Ambulance, ESB, Mercy Hospital, UCC, JD Security, Harbour Commissioners, Clarion Hotel, Volunteer Stewards and the insurers - Lions Club International.



Jack Higgins and son John with Ted Crosbie, being congratulated by Deputy Lord Mayor, Colm Burke before they take to the water at the Lee Swim. Jack in his role as City Manager promised, and fulfilled his promise, to swim in the River Lee as a sign of his confidence in the new Main Drainage Scheme underway in Cork at the time. The culmination of the Scheme allowed him to fulfill his promise and Ted Crosbie of the Examiner Group endorsed Jack's confidence since he recalled that some cynics denigrated Jack's vision at that time.



The signing ceremony marking the completion of the Cork Main Drainage Scheme was held in City Hall in June 2005. A plaque was unveiled by An Taoiseach, Bertie Ahern T.D. in the presence of the former Lord Mayor, Councillor Seán Martin, City Manager Joe Gavin and the Minister for the Environment, Heritage and Local Government, Dick Roche T.D.

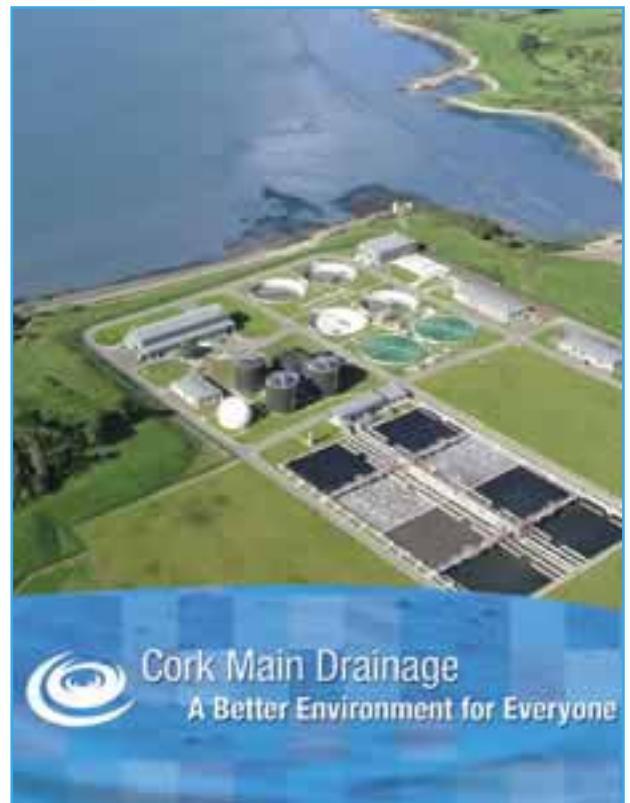
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sewer works within the old city walls required full archaeological excavations and was more suited to a direct labour approach than by contract. The City Council's own staff completed this work.

The Cork Main Drainage Scheme was funded by the Irish Government and part financed by the European Union under the National Development Plan 2000 - 2006. The Project was

co-financed by the Cohesion Fund of the European Union. The Wastewater Treatment Plant can currently facilitate a population equivalent of 413,000. It has been designed in a modular format to allow for easy expansion to cater for future demands.

Work started in 1998 and at that stage 59 million litres of raw sewage was discharging into the river daily. By 2004 all wastewater had been removed from the river.



< Cork City Fire Brigade observes the EU wide two minutes silence in memory of the victims of the London bombings on 07/07/2005



CUSTOMER CHARTER

OUR COMMITMENT TO YOU

To deliver high quality services to you in an effective and caring manner.

Courtesy and Consideration

You are at all times entitled to be served:

- Promptly and in a courteous manner.
- With due regard to privacy and confidentiality.
- By helpful staff.

Openness and Impartiality

We undertake to:

- Deal with you in a fair and open manner.
- Discuss any aspect of your dealings with us.
- Explain how a decision was reached.
- Put in place a complaints procedure for customers dissatisfied with the quality of service received.

Access

We endeavour to:

- Provide clean, accessible public offices.
- Facilitate customers who wish to conduct their business through the medium of the Irish language, sign language or other language where possible.

Review

Our services will be continually reviewed and improved upon where necessary.

You can help us to help you

- By making comments, complaints or suggestions about the services you receive.
- By letting us know when we do something well.

• By providing full and accurate information.

Cork City Council aims to provide a high quality of service, in a safe and secure environment. In order to achieve this, we would ask our customers to note that the following behaviour will not be accepted in any of our facilities. This Code of Conduct has been established for members of the public who use the facilities and services provided by Cork City Council.

Please note that the following behaviour is not acceptable:-

- Behaviour which is disruptive and interferes with the use and enjoyment of the facility by others.
- Harassment of staff or members of the public by use of offensive or inappropriate language.
- Use of violence or threat of violence toward staff and/or members of the public.
- Malicious damage to and/or theft of Cork City Council property.
- The use of alcohol and illicit drugs while using Cork City Council premises.
- Personal property being left unattended while using Cork City Council facilities.
- Smoking is prohibited within Cork City Council premises.
- Please refrain from using mobile phones while transacting Council business.

Please help us to encourage the responsible and considerate use of Cork City Council facilities by observing the Code of Conduct.

COMPLAINTS AND APPEALS

Cork City Council introduced a Complaints and Appeals System in July 2004. Complaints are accepted in relation to the standards of customer care set out in our Customer Charter which is

outlined above. Complaint Forms and guidelines are available at all public offices and on our website.

CONVENIENCE AND CHOICE FOR OUR CUSTOMERS

LUNCHTIME OPENING

For your convenience all Cork City Council offices are now open during lunchtime for you to transact your business with us.

PAYMENT OPTIONS

We have recently expanded payment options to accept online payments for refuse charges and Parking Offences. A 24 hour automated telephone service to allow payment of parking offences was introduced in 2004. The number is 021 492 4451.

CUSTOMER SURVEY

64% of residents in Cork City have stated that the service provided by Cork City Council has improved over the past 5 years.

This is one of the findings arising from research recently conducted on behalf of Cork City Council.

During the months of September and October 2004 an independent external company carried out research on behalf of Cork City Council. A questionnaire was drawn up to ascertain: Overall familiarity and favourability with Cork City Council, Specific needs and wants, Expectations for the future, Satisfaction and dissatisfaction ratings for services provided by the Council and to establish reasons for satisfaction/ dissatisfaction.

In total 513 persons were interviewed across the whole City. All interviews were carried out face to face in respondents homes. All persons interviewed were aged 18+ and resident in Cork City.

The findings of the survey were used in the preparation of both the Corporate Plan and Customer Action Plan 2004-2009 which were recently approved by Council.

The former Lord Mayor of Cork Cllr. Seán Martin said that "The findings of this research shows that the majority of citizens are satisfied with the work of Cork City Council. It is an endorsement of the money spent by the council on the city and the time and effort put in by the elected members, management and staff

in achieving results. It is heartening to hear that over 70% of people rated Cork city as a good place to live and work, with 69% stating that the disruption caused during the redevelopment of St Patrick's Street was worthwhile. However while the research showed that the majority of people are favourably disposed to the Council and the services it provides it also highlighted areas that people felt we could improve on such as Litter Control, Road/Footpaths and Road Safety and Parking".

In response to these findings €5.1m will be spent in the areas of litter management and street cleaning in 2005. This figure represents almost a 6.5% increase on the 2004 budget. In the area of roads/footpath maintenance a total of €9.44m will be spent in 2005 which is also an increase on the 2004 budget.

The City Council's overall aim is to deliver a more customer focused service, to prioritise actions and to measure performance on an ongoing basis. The results of this survey will now allow the Council to make informed decisions over the coming years on the services it provides and the way in which they are provided.

The City Council intends to carry out further surveys over the coming years. However in tandem with these surveys peoples opinions are always valued and you are encouraged to complete the comment cards that are available at all public Offices in Cork City Council and on the Councils website www.corkcity.ie

A review of the second quarter of Cork's tenure as European Capital of Culture today (23 August 2005) revealed an attendance figure of over 380,000 bringing the total attendance at official Cork 2005 events during the first six months to more than 730,000 people.



Cork 2005

European Capital of Culture

Concentrating on second quarter activities, the review examined 80 projects which translated into 562 individual events spanning theatre, architecture, music, sport, visual arts, film, dance and literature. The review also focused on a wide range of residency and community-based activities which resulted in 28,000 people participating in over 514 creative workshops in the city.

Following on from the extremely successful opening period for Cork 2005, figures for the second quarter of Cork's tenure as European Capital of Culture report a continuation of the trend of increased attendance at cultural institutions and an increase in visitors to the city compared to the same period last year.

Director of Cork 2005 John Kennedy said:

"The record attendance at events in the first half of 2005 is indicative of the great response to the Cork 2005 programme from local and from international audiences. The city is enjoying the economic as well as the cultural benefits of the European Capital of Culture designation and is currently experiencing an unprecedented busy summer period. We expect this positive trend to continue with an excellent programme of events scheduled for the closing months of 2005 and

look forward to a spectacular send off to the year."

The Lord Mayor of Cork, Cllr. Deirdre Clune said: "The second quarter has seen more of the Cork 2005 events programme taking place outdoors. The Relocation Theatre Project attracted audiences of up to 14,000 onto the streets of Cork while the Eurochild Childrens Festival proved hugely popular with participants and audience alike in the city centre. With renewal works now complete on St. Patrick's Street and Grand Parade, Cork City Council is delighted to see the attractive and vibrant city centre hosting these wonderful outdoor activities and celebrations."

"We are experiencing record



Opening Ceremony City Hall, Cork 2005

growth this year, with half yearly figures up 15.9% on the same period last year. Cork's designation as European Capital of Culture is

undoubtedly a contributing factor in the significant increase in traffic at the Airport", said **Mr. Joe Gantly, Chairman, Cork Airport Authority.**

Reacting to a significant increase in visitors to the Cork Vision Centre, **Cork Civic Trust Director John Miller** said, "We are delighted with the numbers attending our 2005 Enlargement exhibition series. Visitor numbers to the end of June are in excess of 35,000 with figures for April - June up 28% on the same period last year."

Commenting on response to initiatives at the Port of Cork for Cork 2005, **Brendan Keating, Chief Executive, Port of Cork Company** said: "The Port of Cork Company were delighted with the response to our Maritime Painting Exhibition. The response received from our invitation to the Naval Services across the world has also been very encouraging with visits from Australia, Paki-

stan, Portugal and Brazil in addition to our regular calls from the UK, France, Belgium, Sweden and Holland. Equally we anticipate a huge welcome for the German Naval Band which is due to visit from 8th to 12th September."

Speaking of the attendance of over 18,000 people at the World Book Day event in April for

Cork 2005, **Liam Ronayne, City Librarian** said: "World Book Day was without doubt the highlight of our year so far. In embracing a



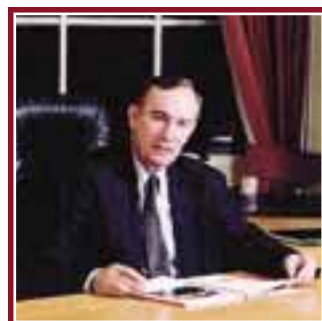
Ceilí Mór Launch

Kieran Coughlan, director of Lyonshall, along with his fellow director Ms. Claire Riordan, sponsors of Ceilí Mór with the Lord Mayor Councillor Deirdre Clune and Mr. Martin Barrett of Cork 2005. 8,137 people gathered in front of 7 stages on Grand Parade and South Mall, Cork City, to dance the Siege of Ennis to break the Guinness World Record.

great Catalan tradition of celebrating the book and literature, the City Library came alive in a way it never has before."

Among the many highlights of Cork 2005's second quarter were **Airgeadóir**, a magnificent exhibition showcasing the work of Cork's silversmiths and goldsmiths over four centuries; **Ocean to City**, Ireland's largest ever rowing race involving 500 rowers in 120 traditional coastal rowing boats; **Relocation**, the hugely successful series of outdoor site specific theatre from four European companies including Cork's **Cordadorca**; **Surface Tension**, a weekend festival of graffiti art and a sold-out **lecture by internationally acclaimed architect Daniel Libeskind.**

Cork 2005 has culture all wrapped up for the autumn and winter months and will be announcing its programme for the remainder of the year in the coming weeks.



A message from the City Manager

From the outset it has been our objective to celebrate this prestigious title of European Capital of Culture in an inclusive way. The programme since January has seen international and local artists perform in a whole range of diverse cultural events. The entire community bought into the Cork 2005 experience by taking part in major outdoor events like the Awakening Ceremony, St. Patrick's Festival, Ceilí Mór and the Lee Swim. Our final 3 months will have a varied programme including closing events in the city centre. I believe that the legacy of Cork's year as Capital of Culture will continue into future years and generations.

Joe Gavin, City Manager



Comhairle Cathrach Chorcaí agus an Ghaeilge

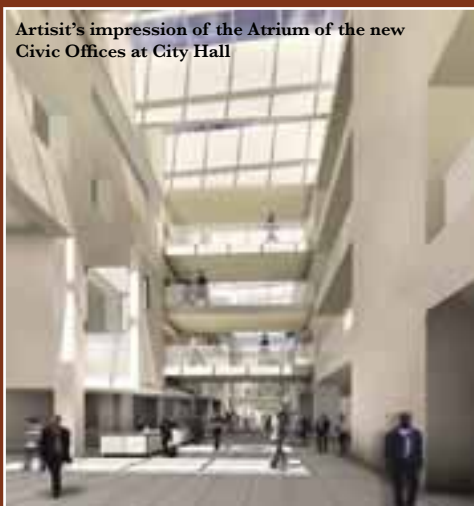
Ceapadh Chris Dorgan mar oifigeach Cumarsáide agus Gaeilge ar an 14ú Márta le cúram speisialta ar dhulgas an Chomhairle maidir leis an Acht Teanga 2003 a chomhlíonadh. Cork City Council has recently appointed Chris Dorgan as Communications and Irish Officer with special responsibility for the implementation of the Council's scheme to fulfil its obligations under the Acht Teanga 2003.

Over the course of the next year the Council aims to ensure that all City Council customers who wish to transact their business with the Council through Irish are in a position to do so. Next year and in subsequent years it is the Council's intention to make the promotion of the Irish language in its dealings with the public a key priority. It has already begun this process by making significant amounts of its documentation and services available bilingually and will, through its Scéim Teanga or Irish language scheme, attempt to make a person available in each of the council's directorates with whom the public will deal.

The City Council has recently undertaken an extensive Irish Language skills audit of Council staff in advance of this. Cork City Council supports a number of Irish language initiatives and publications in the city including Gael Taca, Irish language school debates, and Bablemag, a bilingual arts publication, among others and is the principal sponsor of Oireachtas na Samhna, the primary Irish Language Cultural Festival in Ireland which takes place in Cork in October of this year. Chris may be contacted by writing to:

Chris Dorgan
Communications and Irish Officer
(Oifigeach Cumarsáide agus Gaeilge)
Corporate Affairs, Cork City Council,
City Hall, Cork
Tel: 021- 4924676
e-mail: chris_dorgan@corkcity.ie

Artist's impression of the Atrium of the new Civic Offices at City Hall



Churchfield Leisure Centre



Construction work on the new City Hall Offices



The newly refurbished Courthouse, Washington St.



Danish Tall Ship, one of many countries' Naval Vessels to visit Cork this year berthed near where the new Docklands Project will shortly come on stream



Museum Extension, Fitzgerald's Park. The Museum is also now open on Saturdays.



Mardyke Pedestrian Bridge



Shandon Pedestrian Bridge



The Lord Mayor Cllr. Deirdre Clune and City Manager, Joe Gayin on the roof of the City Hall with the new Clarion Hotel in the background

Tory Top Road Library



Infrastructural Projects 2005



The Kinsale Road Interchange



1. Cabinet meeting held on 8th June 2005 in City Hall. 2. Cllr. Seán Martin, former Lord Mayor of Cork, and Mr. Gong Xue Ping, representative of the City of Shanghai, signed a Sister-City Twinning Agreement on the 19th May, 2005 in the Millennium Hall, City Hall. H.E. Ambassador Sha Hailin Chinese Ambassador and City Manager, Mr. Joe Gavin were also present at the ceremony. 3. After the Ceili Mór a reception was held at the 66 South Mall Branch of A.I.B. Pictured with Michael Flatley as he signed the visitors book, Lisa Murphy (Michael's partner), Glynnis Casey A.I.B., Lord Mayor, Cllr. Deirdre Clune, Claire Riordan and Kieran Coughlan, sponsors of Ceili Mór, Pat Hegarty A.I.B., City Manager, Joe Gavin and John D. Flynn, Director of Corporate Affairs, Cork City Council. 4. Lord Mayor Cllr. Deirdre Clune throwing the dart to establish her authority as Admiral of the Port. 5. Bishop John Buckley with the Lord Mayor Cllr. Deirdre Clune and Gavin Newsom, Mayor of San Francisco, at a civic reception to welcome a delegation from San Francisco. 6. The former Lord Mayor Cllr. Seán Martin being presented with the keys for new the Ford Mondeo Titanium by Ford Ireland M.D. Eddie Murphy and Ford Marketing Director, Denis McSweeney presenting the keys for the Ford Galaxys to Cork 2005 Director, John Kennedy in the presence of City Manager, Joe Gavin. 7. The Ceili Mór Guinness World Record. 8. Andrea Bocelli Concert Launch. 9. The Official Opening of Enlargement! bringing the 'new' Europe to Cork took place in the Cork Vision Centre on Thursday 6th January 2005. 10. Pictured at the Lord Mayor's coffee morning were Finola O'Sullivan, Marymount Hospice, Mary Barry, Lord Mayor's Mother, Lord Mayor, Cllr. Deirdre Clune, Pat Clune, Lord Mayor's Mother-in-Law, and Emile Ó hAilpín, mother of Seán Og Ó hAilpín 11. An Taoiseach, Mr. Bertie Ahern TD, presenting the O2 Ability Award first prize to Kevin Terry, Deputy City Manager, representing Cork City Council for best practice in Recruitment and Selection, and Leadership. Also in the picture is Danuta Gray, from O2, sponsors of the Awards. 12. Lord Mayor Cllr. Deirdre Clune and City Manager, Joe Gavin take centre stage in the City Manager's office for the signing of the contracts for the Kinsale Road Interchange. 13. Former Lord Mayor Cllr. Seán Martin with City Manager, Mr. Joe Gavin observe the President of Hungary, H.E. Mr. Ferenc Mádl, addressing Council Members on the occasion of a State visit.





14



15

14. Former Lord Mayor Cllr. Seán Martin with Roy Keane and Sonia O'Sullivan and members of their families in the Lord Mayor's office prior to the Freedom ceremony. 15. Cork City Council honoured Roy Keane and Sonia O'Sullivan by granting both the Freedom of the City in a ceremony held in Cork's Historic City Hall. The granting of the Freedom of the City is a tradition that dates back to the time when a City Charter was granted to Cork in 1085. Both Sonia and Roy were honoured for their extraordinary contributions to sport and charitable causes and are pictured here receiving their Freedom Caskets 16. 2004 Cork Hurling Manager, Donal O'Grady with former Lord Mayor Cllr. Seán Martin. 17. 2005 Victorious Cork Camogie Captain, Elaine Burke, brings home the O'Duffy Cup. 18. Current Lord Mayor Cllr. Deirdre Clune addressing the home coming ceremony in the presence of 2005 Cork Hurling Captain Seán Óg Ó hAilpín 19. The Rededication by Cork City Council of the Rory Gallagher Music Library was performed in October 2004 at a ceremony attended by over 200 of his great legion of fans, some of whom travelled from several countries in Europe and further afield. The rededication was performed by former Lord Mayor Cllr. Seán Martin, following an introduction by City Librarian, Liam Ronanye, and an appraisal by



16



19

City Manager, Joe Gavin (pictured), of the merits of the library service and an appreciation of the contribution of the staff involvement in the event. 20. St. Patrick's Festival on St. Patrick's Day 21. Catherine Healy, the former Lord Mayor Cllr. Seán Martin, Brian Cotter and Martina Heffernan photographed at the COPE Launch of the 2005 Bookmark. The bookmarks were produced by the clients of COPE Foundation. 22. Her Excellency Mrs. Mary McAleese, President of Ireland, officially opened a Group Housing Scheme for Traveller families in Mahon on Friday 21st January 2005. The development comprising 9 bungalows and 3 halting bays will be known as Meelagh Estate and has been developed by Cork City Council in response to representations for such a facility from Traveller families in the Mahon area. The development of group housing accommodation is in accordance with Cork City Council's Traveller Accommodation Programme 2000-2004.



20



17



18



21



22

Domestic Refuse Charges

Cork City Council issues bills and collects refuse from 38,000 households each year. Customers can avail of a 10% discount on the standing charge.

The following are the new refuse charges effective from 2005.

Standing Charge - €255.00

Tags (Tag to be attached to handle of the wheel bin each time it is presented for collection)

Cost of tags as follows:

Wheel Bin Size: Small (140 litre) €3.00 / Standard (240 litre) €5.00 / Large (340 litre) €5.00

2003 saw the reintroduction of the Wheel Bin Sticker System. Under Legislation introduced in 2003 by the Minister of Environment, Heritage and Local Government, Local Authorities now have the right to refuse to collect refuse from customers who have not paid their Refuse Collection Charge.

Customers who are in arrears and who have not made agreements to pay or who have not applied for Waivers may find themselves in a position where the City Council will not collect their refuse. Cork City Council encourages such customers to contact Room 101 to make arrangements to clear their account and thus be in a position to avail of the Council's Refuse Collection Service. Customers whose account is in arrears can arrange to clear their account in weekly/monthly instalments. Wheel Bin Tag Retail Outlets are situated throughout the city.

Waiver Scheme

A Waiver Scheme is also in operation to assist low-income households. It is worth noting that a Waiver Form needs to be filled in and returned to Room 101 every year. A person who was granted a Waiver in 2005 will still have to apply for a Waiver in 2006. It is also worth noting that if a house is sold in any given year a Waiver is not granted for that year.

Waiver applications may also be refused, generally there are 3 reasons waivers are refused:

- Income is too high – the household income exceeds the limit set out by the Council.
- Insufficient Information – not enough documentary evidence was enclosed to properly assess the Waiver Application. Copies of payslips, pension details etc should be enclosed with all Waiver Applications. If a Waiver is being applied for previous years then proof of income is required for all of those years.
- Family Details – persons disclosed as residing at the property do not correspond with our records.

Appeals on Waiver decisions should be made in writing to Room 101 City Hall.

Queries relating to:

- Domestic Refuse Charges Accounts should be made to Room 101 City Hall – or on 4924439/4924206/4924260.
- Wheel Bins/Collections etc. should be made to 4924387.
- Commercial Bin Accounts should be made to 4924384 or 4924386.

Payment Methods

- Payment can be made by Cheque, Cash, Visa, Direct Debit or Standing Order. It is advisable to discuss details with Council Staff, Room 101, City Hall or by telephoning 021-4313922 or go on-line at www.corkcity.ie
- Customers are advised that Tax Relief can be claimed on Refuse Charges from the Revenue Commissioners.

'CONNECT CORK' INITIATIVE LAUNCH – 27th JUNE 2005



'Connect Cork' is an initiative by Cork City Council to raise awareness amongst consumers and business in the city around the benefits of technology - using the internet, email, online transactions, the use of mobile technology and much more. The initiative is a fantastic opportunity for the citizens of Cork to learn more about technology and its benefits, with something for everyone...from beginners to advanced users!

The 'Connect Cork' initiative was officially launched on Monday, 27th June 2005 by the Minister for Enterprise, Trade and Employment, Mr. Micheál Martin T.D. at the Clarion

Hotel. The event was attended by 128 people from the business sector and community groups. It included presentations on both the context and the content of the initiative, and saw the launch of the 'Connect Cork' website www.connectcork.ie. This website gives information on how to get connected, safe surfing, life online and training course availability. It also includes a basic internet guide. The 'Technology for Business' event

was held on 20th September 2005 in the Millennium Hall. Further events are being advertised

in the coming months. Refer to www.connectcork.ie for all updates!



From Left to Right: Mr. Joe Gavin, Cork City Manager, Mr. Patrick Ledwidge, Director of Community & Enterprise, Cork City Council, Lord Mayor of Cork Cllr Deirdre Clune, Liam Mullaney, Managing Director, SAGE and Ruth Buckley, Head of Information Systems, Cork City Council.

Next events to watch out for are:
The Technology for Education & Training event in the Metropole Hotel on Friday, 7th October from 2 p.m. to 8 p.m.
The Techie Toys event for Christmas on Sunday, 19th November, 12 p.m. to 8 p.m. in the Millennium Hall, City Hall.

The Future



Re-use-ton www.reuseton.ie

Reuseton, a recycling initiative, jointly managed by Cork City and County Councils is being promoted by the Lord Mayor, Cllr. Deirdre Clune during the traditional visits to schools by the Lord Mayor. The programme can be accessed on the website www.reuseton.ie



Biofuels as alternative Transport Fuel

Cork City Council informs Dáil Eireann Committee on experiences of using biofuels as alternative transport fuel

Mr Brian Cassidy and Mr. Michéal Lyons representing Cork City Council were invited before the Joint Committee on Communications, Marine and Natural Resources on Wednesday 22nd June 2005. The Committee invited groups and parties, who have an interest in areas of green energy and particularly in using biofuels as an alternative transport fuel. Cork City Council's Plant & Machinery Section introduced the use of rapeseed oil (RSO) fuel to its fleet in summer 2003 and the Committee was told of the Council's progress to date. Mr. Cassidy told the Committee that this environmentally friendly fuel had greatly reduced harmful emissions such as Nitrous Oxides (NO_x) and Sulphur. The Council currently runs 5% of its fleet on RSO fuel and Mr. Cassidy informed the Committee that the Council hopes to convert more of its vehicles in the next few years.



Donal McGrath and Brian Cassidy with a Bio-Fuel Vehicle

Launch of Cork City Council's re-developed website

Former Lord Mayor, Cllr. Seán Martin, officially launched the re-development of Cork City Council's website www.corkcity.ie in City Hall. Photographed at the event were from left to right: Al Devine, IS Department, Cork City Council, Robin O'Sullivan, President of the Chamber of Commerce, Ruth Buckley, Head of Information Systems, Cork City Council, the former Lord Mayor, Cllr. Seán Martin, Eileen O'Leary, IS Department, Cork City Council, Frank Hanley, President of the Cork Business Association and Ger Desmond, IS Department, Cork City Council

The Lifetime Lab



www.lifetimelab.ie

Lifetime Lab, on the banks of the River Lee, is a unique attraction for visitors of all ages with its modern interactive exhibition, themed playground, beautifully restored buildings and equipment and scenic views over the River Lee.

Lifetime Lab is located at the old Cork City Waterworks which was responsible for supplying water to the city of Cork over 3 centuries. The Waterworks is the best preserved of its kind in Ireland. The old buildings and machinery have been carefully restored and are now being used to tell the story of how water was supplied to Cork City in the past.

Lifetime Lab is within 5 minutes drive of Cork City centre and easy walking distance of Fitzgeralds Park, Cork City Gaol and local bus routes. It has a coffee dock, picnic area, ample car parking and is fully wheelchair accessible.

The Lifetime Lab Website has just been launched to coincide with the official opening of the site by Minister for the Environment, Heritage and Local Government, Dick Roche T.D. on 14th October, 2005.



www.corkcity.ie



Corporate Plan

Local Authorities are obliged to produce Corporate Plans every 5 years. The period of the Corporate Plan is the same as the term of office of the Council.

A Corporate Plan is a comprehensive statement on the range of services provided by Cork City Council, setting out the core objectives and actions that need to be taken to realise them.

The Corporate Plan 2004-2009, adopted by the elected members of Cork City Council on 22nd November, 2004 sets out the strategic priorities of Cork City Council until 2009.

Our Mission Statement “We will be a responsive and innovative local authority, central to improving the quality of life within Cork and taking the lead role in meeting the needs of our communities” is a recognition of the importance of this Council in the delivery of local services and an acknowledgement of the impact that our services and decisions have on the daily lives of the citizens of Cork.

The aim when putting this plan together was to continue and strengthen the work both completed and in progress in the city. This Corporate Plan was developed around 4 Corporate

Goals:
**CIVIC LEADERSHIP
 DEVELOPING THE CITY
 QUALITY SERVICE
 BUILDING SYNERGIES**

The Corporate Goals reflect information received arising from consultation with our stakeholders. Customer surveys were carried out during the year. A customer user survey was carried out in August 2004 and staff consultation took place in September 2004. The results of these surveys informed the process and were also used in the preparation and development of our Customer Action Plan.

In addition to the Corporate Plan, Annual Operational Plans were also developed by each Directorate/Function to assist in the monitoring and implementation of the actions set out in this plan. The Councils overall aim is to deliver more customer focussed service, to prioritise actions and measure our performance on an ongoing basis

The City Manager must prepare an annual progress report to Council and details of this report must also be given in our Annual Report.

If you are interested in finding out more about our Corporate Plan and/or Customer Action Plan these can be viewed or downloaded from our website www.corkcity.ie

Management Team

Front Row L to R:

Jim O'Donovan, Director of Services, Planning & Development, Deborah G. Hegarty, Law Agent, Joe Gavin, City Manager, Ruth Buckley, Head of IS, Joe Kennelly, Director of Services, Recreation, Amenity & Culture, John D. Flynn, Director of Services, Corporate Affairs, recently replaced by Finbar Allison.

Back Row L to R:

Gerard P. O'Halloran, Personnel Officer, Denis O'Mahony, Director of Services, Environment, Tim Healy, Head of Finance, Stephen Kearney, Director of Services, Housing & Community, Pat Ledwidge, Director of Services, Community & Enterprise, Jack Healy, A/City Architect, Dan Buggy, Assistant City Manager, Kevin Terry, Director of Services, Roads & Transportation and City Engineer.

THE 4 CORPORATE GOALS

Civic Leadership

Cork City Council will provide democratic leadership and manage its resources to improve the overall well being of the entire community.

Developing the City

Cork City Council will ensure the economic, social, cultural and environmental development of Cork in a sustainable manner together with our local businesses and communities.

Quality Service

Cork City Council will deliver efficient, focussed quality services in an effective manner to meet the needs of its citizens.

Building Synergies

Cork City Council will continue to create and develop linkages with other organisations to enhance its effectiveness.

CORK CITY COUNCIL ELECTED MEMBERS

PHONE NUMBERS



North East

Councillor Mairin Quill, 1 Wellesley Tce., Wellington Road (PD)
Councillor Tim Brosnan, 7 St. Christopher's Road, Montenotte (FF)
Councillor John Kelleher, 34 Silverheights Drive, Mayfield (Lab)
Councillor Dara Murphy, 1, Herbert Park, Gardiners Hill, Cork (FG)
Councillor Annette Spillane, 32 Kinvara Close, Ballyvolane, Cork (SF)

Home	Office
4551677	
4504326	086-6079030
4509965	087-2249107
	086-3884775
4391447	087-6649116



North Central

Councillor Mick Barry, No. 6, Seminary Villas, Blackpool, Cork (Soc)
Councillor Catherine Clancy, 5 Assumption Rd, Blackpool, Cork.(Lab)
Councillor Gary O' Flynn, Constituency Office, Kilnap, Mallow Rd., Cork. (FF)
Councillor Damian Wallace, 28 Shandon Street (FF)
Councillor Patricia Gosch, Castlejane, Glanmire, Co. Cork. (FG)

4502681	087-2052722
4541714	087-2721501
4382500	
4503695	4211891
4822437	086-8518362



North West

Councillor Jonathan O'Brien, 11 Fairfield Green, Farranree (Sinn Féin)
Councillor David McCarthy, 8 Hillcrest Avenue, Blarney Road (FF)
Councillor Colm Burke, Washington House, 33 Washington Street (FG)
Councillor Michael O'Connell, 78 Briars Court, Shanakiel (Lab)
Councillor Tony Fitzgerald, The Bungalow, Harbour View Rd, Hollyhill, Cork (FF)

4302530	
4302626	
	4272242
4396708	086-8351333
4302032	



South East

Councillor Deirdre Clune, Douglas Village East, Douglas (FG)
Councillor Donal Counihan, 17 Silverdale Ave., Silverdale Estate, Ballinlough (FF)
Councillor Chris O'Leary, 17 Loughmahon Rd, Mahon (GP)
Councillor Denis O' Flynn, 1 Dunvale Rise, Frankfield, Douglas, Cork (Lab)
Councillor Terry Shannon, 33 Lake Lawn, Well Road, Douglas (FF)
Councillor Jim Corr, "Kakuri", Hettyfield, Douglas (FG)

4890000	
4295245	4904717
	086-3399479
4357570	
4361522	
4364385	
4291400	



South Central

Councillor Con O'Connell, 40 Hillview Estate, Tramore Road (Non-Party)
Councillor Ciarán Lynch, 31 Yewlands, Maryborough Woods, Douglas, Cork (Lab)
Councillor Seán Martin, 137 Evergreen Road, Turners Cross (FF)
Councillor Tom O'Driscoll, 95 Fr. Dominic Road, Ballyphehane (FF)
Councillor Denis Cregan, 7 Elm Grove, Ballinlough (FG)

4963380	087-2729155
	086-8562600
4505510	087-2908298
4317190	
4291863	087-2429942



South West

Councillor Jerry Buttimer, 25 Benvoirlich Estate, Bishopstown, Cork (FG)
Councillor Fergal Dennehy, "Pallasmore", Deanwood Avenue, Togher, Cork (FF)
Councillor Mary Shields, 48 Halldene Avenue, Bishopstown (FF)
Councillor Brian Bermingham, 12 Woodbrook Grove, Bishopstown (FG)
Councillor Michael Ahern, 3 Kenley Crescent, Westgate Road, Bishopstown (Lab)

4541923	086-2356892
4319551	
4544486	
4543775	4345655
4342521	4326593



Sráid/ Street 1001

Fón/ Tel 081-822 0101

PARK by phone

web: www.parkbyphone.ie email: info@parkbyphone.ie tel: 027 54005

Park by Phone is a new alternative parking payment system which has been launched by Cork City Council. This new system allows motorists to pay for their on-street parking using their mobile phone. This system will not replace Parking discs which can still be used to pay for on-street parking as in the past.

Before you can use the new "Park by Phone" System you must first register as a user on the system. To do this you contact Park by Phone (Details Below) who will send you a registration pack. Complete the form in the registration pack and attach the sticker provided to the windscreen of your vehicle.

On arrival in the parking bay dial the Park by Phone telephone number (0818-220101) and register your parking period by following the instructions provided.

Each parking period costs €1.50 plus the cost of the phone call and is valid for a period of 1 or 2 hours depending on the street on which you park (see on-street time plates for details of permitted parking duration).

Before the expiry of the parking period, the motorist can extend their parking period by a predefined period (1 hour in both 2 and 1 hour parking areas) at a cost of €1.50

Park by Phone:
(Lo-Call)
Tel: 1890 727 546
Fax: 027 54005
Internet:
www.parkbyphone.ie
E-mail:
info@parkbyphone.ie

Post:
Park by Phone Ltd.,
Bay House,
Bantry Enterprise Centre,
Bantry,
Co. Cork.



Park & Ride

Cork City Council led the way in the construction of Ireland's first purpose built Park & Ride facility on a site near the Balck Ash. The project is unique in that the site in question is a former landfill site which is an innovative land use development. It is a very welcome parking and traffic solution for all motorists, both shoppers and commuters, and the dedicated bus service provides reliable, environmentally friendly, hassle-free access to Cork City for all users.

A recent survey encouragingly revealed the quality of the Park & Ride service was rated by 83% as Very Good, with the remaining 17% rating it as Good or Satisfactory. Also 99% of respondents said that they would use Park & Ride again. A number of calls for further Park & Ride facilities around the city were received. The positive feedback from users included comments such as "excellent service", "great", "keep it going", "brilliant to have a facility like this" and many more were received.

Why don't you give it a try!



Green Routes are a new concept in traffic management for Cork and as well as providing priority for the efficient movement of passengers by bus, the development will also include improved footpaths and protection for pedestrians from traffic as well as space for cycle lanes and tracks. The high quality bus network, which will be developed as a series of Green Routes, has been designed to ensure the fast and efficient movement of people in and out of the city. The priority will be the movement of people, not vehicles.

Construction of the Green Routes on the No.6 Route from Grange to City Centre and the No.8 Route from Bishopstown to City Centre is completed. Work on the No.8 Route from Mayfield is well underway and due for completion December 2005. The Airport Green Route is progressing rapidly and also due for completion December 2005. The Knocknaheeny/Gurranabraher, Farranree/Blackpool and the Ballincollig Green Routes are due to commence construction during 2006.

Bus Lanes

Cork people, and drivers in particular, are being exposed to a new experience in Public transport traffic management. The new Green Route Bus Corridors are a fact of life in Cork City and its environs.

Remember

Bus lanes hours of operation will be displayed on timeplates on the bus lane identification signs. The hours of operation are: -

Morning	Evening
7.30 a.m. to 9.30 a.m	4.30 p.m. to 6.30 p.m.

Bus lanes are designated by a wide continuous white line and a blue identification sign, complete with time plate, at beginning and end of the bus lane. Reminder signs will be placed where the length of bus lane warrants it.

The law states that: -

- Buses, Taxis and Bicycles can travel in a Bus lane
- Hackney cabs, private motor vehicles and motor cycles are not allowed.

Between now and 2008 a total of 10 Green Routes will be constructed by Cork City Council and Cork County Council as part of CASP. The Department of Transport is funding these projects. It is envisaged that up to €40 million will be needed to complete these major projects.

BLACK ASH PARK & RIDE

(off N27) 920spaces

OPEN: 07:30 to 19:30

MON to SAT

€5 FLAT FEE

(Includes Return Bus to City Centre for Driver & Passengers)

Monthly & Annual value cards available from the onsite public counter